



## ANNUAL MAINTENANCE AGREEMENT CONTRACT

31<sup>st</sup> December, 2021

To,  
The Principal  
Shivaji College (Delhi University)  
Raja Garden,  
Delhi.

**Sub:** Agreement - Annual Maintenance Contract

Respected Madam,

Narayan InfoSoft is providing Student Management System, a web-based solution to Shivaji College (Delhi University) from the last 12 October, 2017, and according to the signed contract, Shivaji College will pay Annual Maintenance Charges for financial year 2021-2022, which is 20% (40,000 + 7200/- Invoice attached) of the total amount (2,00,000/-).

### Modules covered in the Annual Maintenance Contract for the financial year 2021-2022

#### **Student module:**

1. I-Assessment Report
2. Monthly Attendance Report
3. Admission Fee Payment – Second & Third Year

#### **Student Database:**

1. Allotment of Class/ Semester
2. Allotment of Course/ Subjects
3. Class Promotion
4. Student's Details Management
5. Internal Assessment
6. Monthly Attendance System
7. Certificate Generation

#### **Financial System:**

1. Admission Fee – Day-to-day collection summary
2. Admission Fee – Course-wise collection summary
3. Admission Fee – Head-wise collection summary
4. Payment Gateway

Attested by the Principal,  
Shivaji College (University of Delhi)

*Shivaji Sandhu*  
कार्यवाहक प्राचार्य / Officiating Principal  
शिवजी महाविद्यालय / Shivaji College  
(दिल्ली विश्वविद्यालय) / (University of Delhi)  
राजा गार्डन, नई दिल्ली-110027  
Raja Garden, New Delhi-110027

### Facilities being provided into the AMC given below

- Up-gradation of the latest software.

**Narayan InfoSoft**  
A2-1504, Supertech Livingston, Crossing Republik,  
Ghaziabad, Uttar Pradesh - 201016

**www.narayaninfosoft.com**  
**nis@narayaninfosoft.com**  
**Mobile No.: 9999-574924**

- Data Migration
- Data Security
- 24\*7 virtual support
- Minor changes in current modules.
- Solutions for Bugs and Errors

#### **Excluded facilities into the AMC**

- Website Domain Registration and Web Hosting Server
- Installation and Maintenance of any Hardware component
- Installation and Maintenance of multiple instances of proposed software for same or different companies.
- Bulk SMS, email, payment gateway or any other third-party services.
- Any kind of data entry work.
- Source code of software and ownership
- Any functionality not explicitly included in this proposal is implicitly excluded.

#### **TERMS & CONDITIONS**

- Total AMC of software is exclusive of GST (Goods & Service Tax) i.e. Client will pay Total Cost + GST (as applicable).
- If any requirement regarding third party hardware(s) or software(s) for the above-mentioned software on web based, the client will pay cost for the same which is not included or added in this contract.
- Narayan InfoSoft will not responsible for any payments and damages of third-party hardware device(s) or software(s) or any type of source code and APIs.
- Software source code and scripts will created and developed by Narayan InfoSoft and this is copyright and property of Narayan InfoSoft.
- Client will not involve any other software company, another service provider company and any other IT related company for changing or updating or selling of the above mentioned Student Administration System software.
- While the Client will try to keep the information on software accurate and up-to-date, at times there may still be certain issues of content, accuracy and timeframe which should be directed to the providers of those information pages or data. The provider is Client. Narayan InfoSoft will be not responsible for any type of data or information enter or update for client.
- Narayan InfoSoft will not take any type of responsibility of web-based software and its database during natural calamity or failure of configuration of domain or failure of hosting service Provider Company or any kind of technical issues from third party integrated tools.

#### **NARAYAN INFOSOFT**



**Date: 31<sup>st</sup> December, 2021**

**Place: Delhi**

#### **Narayan InfoSoft**

**A2-1504, Supertech Livingston, Crossing Republik,  
Ghaziabad, Uttar Pradesh - 201016**

#### **SHIVAJI COLLEGE**

Attested by the Principal,  
Shivaji College (University of Delhi)

*Shivaji Sandhu*  
कार्यवाहक प्राचार्य / Officiating Principal  
शिवजी महाविद्यालय / Shivaji College  
(दिल्ली विश्वविद्यालय) / (University of Delhi)  
राजा गार्डन, नई दिल्ली-110027  
Raja Garden, New Delhi-110027

**Date: 31<sup>st</sup> December, 2021**

**Place: Delhi**

**www.narayaninfosoft.com  
nis@narayaninfosoft.com  
Mobile No.: 9999-574924**